

Your Florida Blue Behavioral Health Services

As a member of Florida Blue, your health insurance plan includes behavioral health benefits like mental health services, substance use treatment and more. Florida Blue has partnered with Lucet to provide behavioral health services. If you have questions about your benefits or want more information call Lucet at 866-287-9569 or visit LucetHealth.com.

What to expect from Lucet

Lucet can help you through their member service phone line, website or by enrolling in one of their programs to:

- Understand your behavioral health needs and benefits.
- Provide information on topics such as depression, anxiety, substance use disorder, autism spectrum disorder and bipolar disorder.
- Locate in-network behavioral health providers, specialty doctors and treatment facilities.
- Connect with people and groups in your community that can support your mental well-being journey.
- Coordinate care with your providers.

Lucet is here for you. They are ready to take your call at 866-287-9569. Licensed clinicians are available when appropriate. Visit LucetHealth.com for articles, videos, guidebooks and more.

The Answer to Behavioral Health's Access Problem

Navigate & Connect is our solution for health plans, combining the industry's largest team of care navigators with technology built on 20+ years of clinical research. Our tech platform connects with in-network providers to allow real-time appointment scheduling for our members – in one phone call. In fact, Navigate & Connect is proven to successfully identify and connect people across the entire acuity spectrum with the right care in less than 5 days on average, and often in as little as 1 day.

◆ Optimize access across your behavioral health ecosystem

Contact us at 866-287-9569 to learn more.

LucetHealth.com